Frequently Asked Questions (FAQs)



General Information

1. When and where are the 2025 Special Olympics BC Summer Games?

The Games will take place in Prince George, BC, from July 10-12, 2025. Volunteer opportunities will be available from July 9-13, and in-person orientation sessions may be held on July 8.

2. What types of volunteer roles are available?

No matter your skills and background, we have a role where you will make a difference and share the joy! You can learn more about each volunteer area here: <u>2025</u> <u>SOBC Games: Volunteer | Special Olympics British Columbia</u>.

3. Do I need prior experience to volunteer?

No prior games experience is required! However, certain roles may require specific qualifications (e.g. Logistics drivers need to have a valid Driver's License and Medical volunteers need to have first-aid training).

4. Is there an age requirement to volunteer?

Yes, you must be at least 14 years old to volunteer with the Special Olympics BC Games.

5. Is travel and accommodation provided for volunteers who are not in Prince Geroge?

No, please arrange your own travel and accommodation. You may want to consider the hotels for supporters listed here: <u>2025 SOBC Games Families and Friends | Special</u> <u>Olympics British Columbia</u>.

Registration & Role Selection

5. How do I sign up to volunteer?

Volunteers who are at least 19 years old must register through the official 2025 Special Olympics BC Summer Games Volunteer platform provided by viaSport British Columbia. Please visit <u>our website</u> to complete the registration form.

A parent or guardian must complete the registration form for volunteers who are between 14 and 18 years of age. Please contact <u>volunteers@specialolympics.bc.ca</u> for instructions.

6. How do I select a volunteer role?

Shifts and roles will be available for selection on and after May 15, 2025. Simply log in to the <u>SOBC Games volunteer portal</u> provided by viaSport BC, click on your available

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events, review the descriptions of each event and shift, and apply for your desired shifts.

Important Notes: You must select **a minimum of 2 shifts** by June 15, 2025.

7. Can I withdraw my shift after signing up?

Yes, you can log in to <u>the SOBC Games volunteer portal</u> provided by viaSport BC to make changes or withdraw shifts up until the period of June 21 to June 25, depending on your shift start time. For example, June 21 is the withdrawal deadline for shifts scheduled for July 9.

If you need to withdraw any shifts after the deadline, please contact us at volunteers@specialolympics.bc.ca.

8. What is the deadline to apply?

Registration will be open until spots are filled. Spots may fill up quickly. To secure your preferred place and avoid disappointment, we strongly encourage you to apply early.

9. Will I need a background check?

Volunteers for the vital roles in accommodation, access control, and medical must complete a quick and free-of-charge Criminal Record Check prior to the Games. Instructions are linked here: <u>Criminal Record Check Instructions</u>

Scheduling and Training

10. How do I review my volunteer shift schedule?

You will receive a shift confirmation email for each shift selected. You can also review your shift schedule by logging into your account on the <u>SOBC Games volunteer portal</u> provided by viaSport BC.

11. Is there mandatory training for volunteers?

Yes, training will be provided for all Games volunteers. In advance of the Games, we encourage all volunteers to complete the online orientation available here: <u>Special</u> <u>Olympics Canada Volunteer Orientation</u>. Please note that this online orientation is only compatible with desktops or laptops.

Everyone will also be invited to attend one of the scheduled in-person orientation sessions on July 8. In addition, some roles may also require on-site training during your shift. More details will be communicated by email as soon as they're available.

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During the Games

12. What should I wear while volunteering?

Volunteers will receive an official Games volunteer T-shirt and must wear comfortable clothing and closed-toe shoes.

13. Will meals be provided?

Volunteers working shifts of up to 5 hours will be provided with snacks and drinks. A meal will be offered for those working shifts longer than 5 hours. You'll receive lunch on-site depending on your shift, please check with the venue manager at your shift.

Group Volunteers

14. Can I request to volunteer with friends or family?

Yes, you can select the same shifts as your friends or family if those shifts are not yet filled.

15. Are there group volunteer opportunities for corporate groups and businesses? Yes, please contact us at <u>volunteers@specialolympics.bc.ca</u> and provide details about your group, and we will assist you with the group registration.

Other Questions

15. Can I volunteer if I have a physical disability?

Yes, please contact us at <u>volunteers@specialolympics.bc.ca</u>, and we will help you find a suitable role.

16. Who do I contact if I have additional questions?

For more information, please contact us at volunteers@specialolympics.bc.ca.